

A clean bill of inventory health for Keir Surgical

Customer: Keir Surgical Ltd

Industry: Distribution - Surgical Supplies

Location: Canada

ERP: Sage 300

Keir Surgical, whose origins date back to 1923, is a group of innovative healthcare companies committed to bringing progressive products and service solutions to customers in Canada and around the globe. They strive to bring forth new ideas to help face the challenges of today's healthcare reality.

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Martin Reeves, Operations Manager

Challenge

Determining forecasts with sales data and intuition



Solution

Sage Inventory Advisor integrated to Sage 300



Result

Reduced Inventory levels whilst maintaining high fill rates



MANAGING CRITICAL SUPPLY THROUGH TECHNOLOGY

The products that Keir Surgical supplies to hospitals are not 'nice to have' items. These items are critical to the lives of patients undergoing surgical procedures, so achieving the highest level of inventory availability without running into excess is a real challenge. A challenge that Keir Surgical was trying to solve by exporting their sales data from their Sage 300 into a spreadsheet and using this data with assumptions and intuition to plot out their orders. "Supplier lead times were always a guess and based on a supplier's full line as opposed to individual items. It took tedious amounts of time to work out our orders each month, and I would need to go back and check every row to make sure that the calculated number made sense based on the three or 6-months sales trend", says Martin Reeves, Operations Manager.

Implementing Sage Inventory Advisor removed the guesswork and gave Keir Surgical the data and visibility they needed. The ability to adjust a forecast when an unexpected new hospital contract arose and the ability to override stock 'on the fly' for a few periods with the knowledge that if sales decreased or stayed the same, it would adjust accordingly was of immense value to Keir Surgical.

"Initially, we questioned the recommendations that the system gave us but soon learned to trust them. As a result, our overall inventory value has decreased, yet our customer fill rate has remained high. Overall, Sage Inventory Advisor is a robust tool that provides a wealth of on-time information that can help any business attain and maintain the most efficient inventory levels possible", concludes Martin.